

Helia announced global winner of Appian Innovation Award

Helia has been announced as one of six global winners of the **2023 Appian Innovation Award** at the annual award event held in San Diego (United States).

The Appian Innovation Awards recognise and honour Appian customers around the world who are leading exceptional business transformation programs through the Appian Platform for process automation.

Helia's Chief Operating Officer Jeremy Francis said: "We are very proud to be recognised with this global award. For Helia, the award represents the culmination of an extensive period of work by our Technology and Operations team to leverage the platform as we deliver our core LMI operations more effectively for lender customers."

Luke Thomas, Area Vice President Asia Pacific at Appian said: "We are thrilled to see the success Helia has achieved with Appian in such a short time. The company's commitment to upskilling its teams and creating a growth mindset culture has been truly impressive."

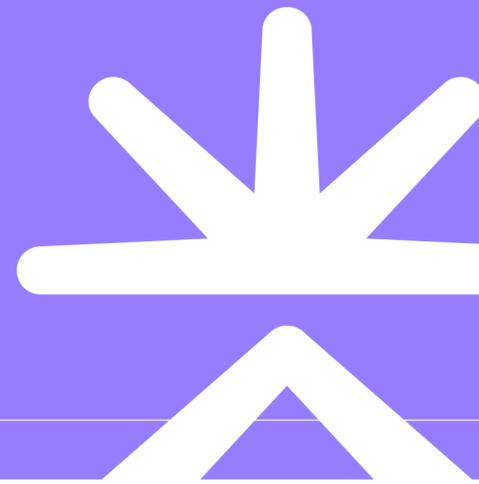
Helia was recognised for transforming its business operations, culture, and employee experience through the Appian Platform – and its ability to conduct quick builds to enable experimentation. This involved building a new underwriting platform, operational quality assurance tool, claims management platform, and billing solution on Appian, automating the end-to-end LMI policy lifecycle.

"Recognition of this magnitude reinforces the key role innovation plays in enabling us to create brighter outcomes for our lender customers and the Australian housing market. This remains a strong focus for Helia, and we look forward to identifying more opportunities to evolve our offering for customers," he added.

You can read more about the award announcement [here](#).

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About Helia

Helia Group Limited (Helia) is the leading provider of Lenders Mortgage Insurance (LMI) in Australia. The Helia Group has been part of the Australian residential mortgage lending market for over 55 years (since the Housing Loans Insurance Corporation was founded by the Australian Government in 1965 to provide LMI in Australia).