

Your Helia contact points

Policy, proposal or collection enquiries



1300 661 118



underwritingsupport@helia.com.au



lossmitigationau@helia.com.au

Portal access or technical issues



portal.support@helia.com.au

API-related enquiries



api.support@helia.com.au

Partnership, product and education enquiries



partnership.support@helia.com.au

Availability

Monday to Friday,
8:30am - 5:30pm
AEDT

Helia contact details

Phone:
1300 655 422

Website:
helia.com.au

Explore The hub

- [eLMI portal](#)
- [LMI underwriting & guidelines](#)
- [Information & forms](#)
- [Calculators & estimators](#)