

# Your Helia contact points.

## Policy, proposal or collection enquiries



1300 661 118



[underwritingsupport@helia.com.au](mailto:underwritingsupport@helia.com.au)



[lossmitigationau@helia.com.au](mailto:lossmitigationau@helia.com.au)

## Portal access or technical issues



[portal.support@helia.com.au](mailto:portal.support@helia.com.au)

## API-related enquiries



[api.support@helia.com.au](mailto:api.support@helia.com.au)

## Product and education enquiries



[partnership.support@helia.com.au](mailto:partnership.support@helia.com.au)

## IT related enquires



[heliahelpdesk@helia.com.au](mailto:heliahelpdesk@helia.com.au)

## Availability.

Monday to Friday,  
8:30am - 5:30pm  
AEST

## Helia contact details.

**Phone:**  
1300 655 422

**Email:**  
[infoau@helia.com.au](mailto:infoau@helia.com.au)

**Website:**  
[helia.com.au](http://helia.com.au)

## Specific team contact details.

**Website:**  
[helia.com.au](http://helia.com.au)